2025

COMPANY PROFILE

We are impact-driven enablers of global connectivity At Cygnus, we specialize in seamless satellite communication solutions that keep people connected no matter how remote the location or how challenging the conditions. Our work is guided by purpose, opportunity, and the belief that reliable communication should be accessible to all. We empower our customers, partners, and team members to stay independent, informed, and connected at all times.

Our mission is clear. We bring **satellite connectivity** to the most underserved corners of the world. Whether you are in the desert, on the ocean, or deep in the mountains, we make sure you are never out of reach. As a Top Tier partner of Thuraya Telecommunications Company and the **Global Master Distributor for its Land Voice solutions**, Cygnus delivers proven expertise and unmatched service. Our round-the-clock customer support, commercial flexibility, and deep product knowledge make us the preferred choice for critical communication needs.

We proudly serve the industries that drive progress across the globe. These include Maritime, Oil and Gas, Mining, Government, Humanitarian Aid, Media, and Enterprise. They rely on communication that is rugged, responsive, and ready at all times. That is what we deliver.
With Cygnus, you are not just connected. You are empowered.

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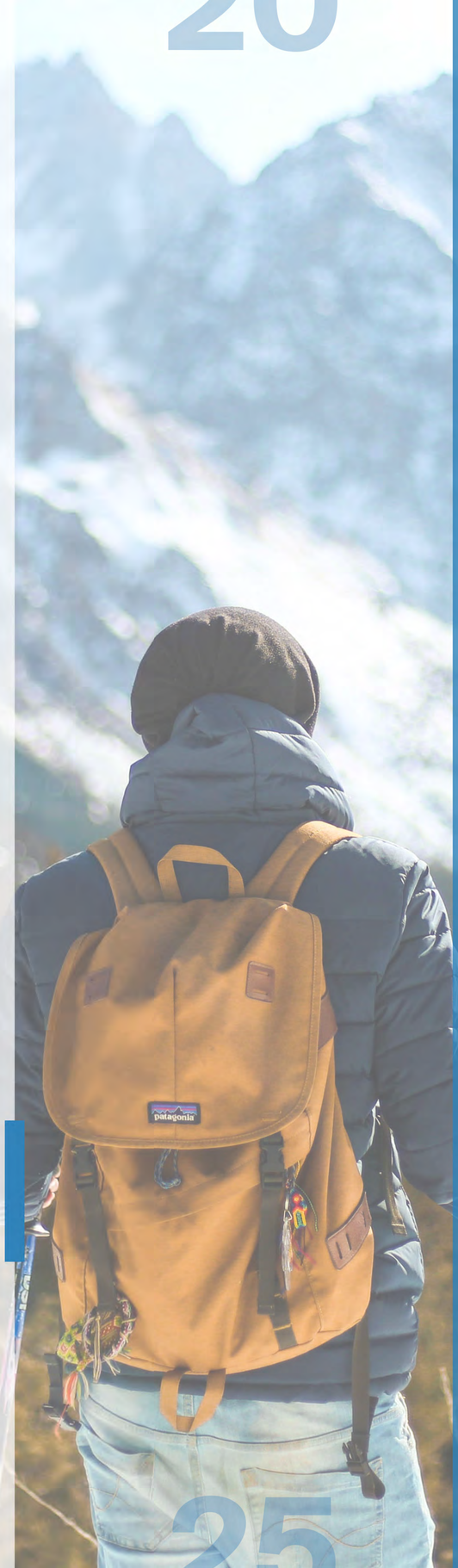
www.cygnus.co



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Satellite
Connectivity Solutions

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WELCOME TO CYGNUS

"We are what we repeatedly do. Excellence, then it's not an act, but a habit."

-Aristotle

www.cygnus.co

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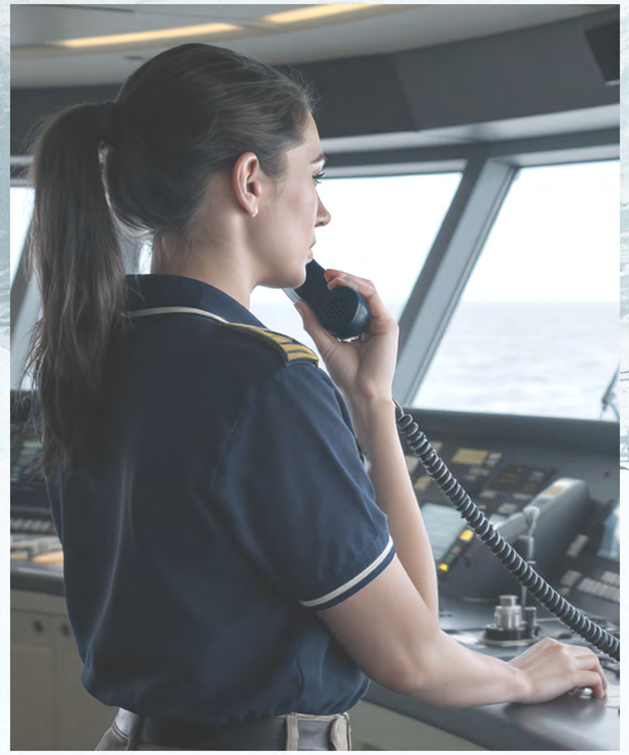
Cygnus
Telecom

At Cygnus, we believe that communication should never be limited by geography. We are committed to creating opportunities through purposeful connectivity, reaching people and places where traditional networks cannot. Our focus is on enabling seamless satellite communication that empowers both individuals and industries to stay connected, informed, and in control.



We are proud to be a **key global partner** of Thuraya Telecommunications Company and serve as the Global Master Distributor for its Land Voice solutions. This strategic alliance allows us to deliver exceptional service and product access across global markets. Our round-the-clock customer support and flexible commercial models ensure that partners and clients receive unmatched value and reliability.

Our strength lies in our ability to support mission-critical operations across diverse sectors. From maritime and oil and gas to mining, government, humanitarian aid, media, and enterprise, we work with those who operate in the world's most challenging environments. Every solution we provide is built with resilience, purpose, and precision to help our clients make a meaningful impact.

Cygnus is more than a satellite communication company. We are a trusted partner in helping organizations explore further, operate smarter, and stay connected when it matters most.

Who We Are

Who We Are

Why Choose Us

Unmatched

24/ 7 Customer Service

We offer integrated voice, video, and text chat with 24/7 support technicians who take care of everything from planning and installation to maintenance and troubleshooting. Our personalized consultancy helps our clients better understand their business goals and objectives before we recommend best-fit solutions.

Achieved

200M + Voice Minutes

We offer value-adding consultancy helping our clients to better understand their business goals and objectives before we recommend best-fit solutions.

Experience

20+ years in the Industry

With over two decades worth of market expertise and 100's of years of collective team experience in the industry, Cygnus ensures a wealth of expertise in the provision of state-of-the-art satellite communication solutions.

Largest Global Userbase

70,000+ Active Subscribers

We are an established International Service Provider for Thuraya Telecommunication, a Tier-One service provider with over 70,000+ active subscribers around the world, and a trusted global distribution network of over 300.

Highly Competitive

Pricing & Cost Savings

Our relationship as a preferred partner with a number of technology providers allows for preferential rates and other benefits that are passed on to clients as savings. Reduce overheads associated with tech asset maintenance with our 24/7 solutioning and technical support.

Flexible

Operations

Cygnus prides itself in being highly agile and responsive in terms of tailoring our connectivity solutions and service delivery to your locational challenges, your unique industry needs, and specific business goals. Our strong global network allows us to be highly dependable and quick in delivering excellence.

What We Promise

We will be there when no one else can. We are committed to delivering the most reliable connectivity solutions through our operational excellence, and putting our people, customers, and partners first. When a continuous connection on the move is critical, **you can rely on Cygnus.**

What We Value

Promising Freedom

Ensuring our customers' connectivity and independence is our top priority. With an uncompromising commitment to client satisfaction and a focus on delivering highly reliable and integrated connectivity services, we allow our customers to be at ease of mind.

Innovation Driven

We understand that modern life is always changing and evolving. We use the spirit of curiosity and our in-depth knowledge of the remote communications industry to drive innovation and improve the world.

Making a Difference

Cygnus prides itself in being highly agile and responsive in terms of tailoring our connectivity solutions and service delivery to your locational challenges, your unique industry needs, and specific business goals. Our strong global network allows us to be highly dependable and quick in delivering excellence.

Customers First

We treat customer-eccentricity as a core corporate ethos in daily activities and recommend solutions and components based on an in-depth understanding of client needs and goals.

Meaningful Partnerships

As a Top Tier partner to Thuraya Telecommunications Company and the Global Master Distributor for its Land Voice solutions, we are reliable, not only for the quality of communication and service we provide, but also for how we carefully manage the relationships we develop.

BUSINESS SOLUTIONS

Powering global connectivity for over 20 years, through highly reliable satellite-based technology. At Cygnus, we offer our clients high-va lue consultancy throughout the progression of your business. **Bridge the digital divide between you and your remote operations** with our end-to-end voice and data connectivity solutions, flexible service delivery, and system installation and management.

We know how unpredictable your on-the-job conditions can be, and what you need is a highly-reliable global communications partner confident in supporting you through any obstacle that arises. We'd like to think of ourselves as the best satellite communications partner for this job.

Your needs are unique, your solutions should be too. We customize and tailor our connectivity solutions to your locational challenges, your unique industry needs, and specific business goals. **Our team is trained and dedicated to being the solution provider** for all your remote business communications.

Energy

Wherever the search for resources takes your team, you can depend on Cygnus' Energy solutions **to significantly boost your field effectiveness.**

At Cygnus, **we ensure your employees stay connected with their colleagues and families at all times,** we are committed to meeting your business goals, and we are transforming our solutions with your evolving business needs.

Mining

MINING

Meeting the communication requirements of the most scattered mining operations, Cygnus provides satellite solutions that offer short lead-times, removing the need for high-investment land-based infrastructures.

Moreover, ensuring the safety and productivity of your workforce in challenging environments requires constant and highly reliable connectivity at remote sites.

From extraction and drilling to mining projects, Cygnus' Mining Solutions helps reach your rural and remote environments.

We facilitate flexible communications for exploration camps, real-time data transmissions, and always-on connectivity, to speed up your decision making, response time, and continually improve operational efficiency.

Enterprise

Enterprise

If your organization works in remote areas away from connectivity of the conventional networks,

We’ve got you covered.

Cygnus Enterprise Solutions offers increased mobility, ensuring that you are free from the risk of getting disconnected from critical phone calls, emails, or other correspondence.

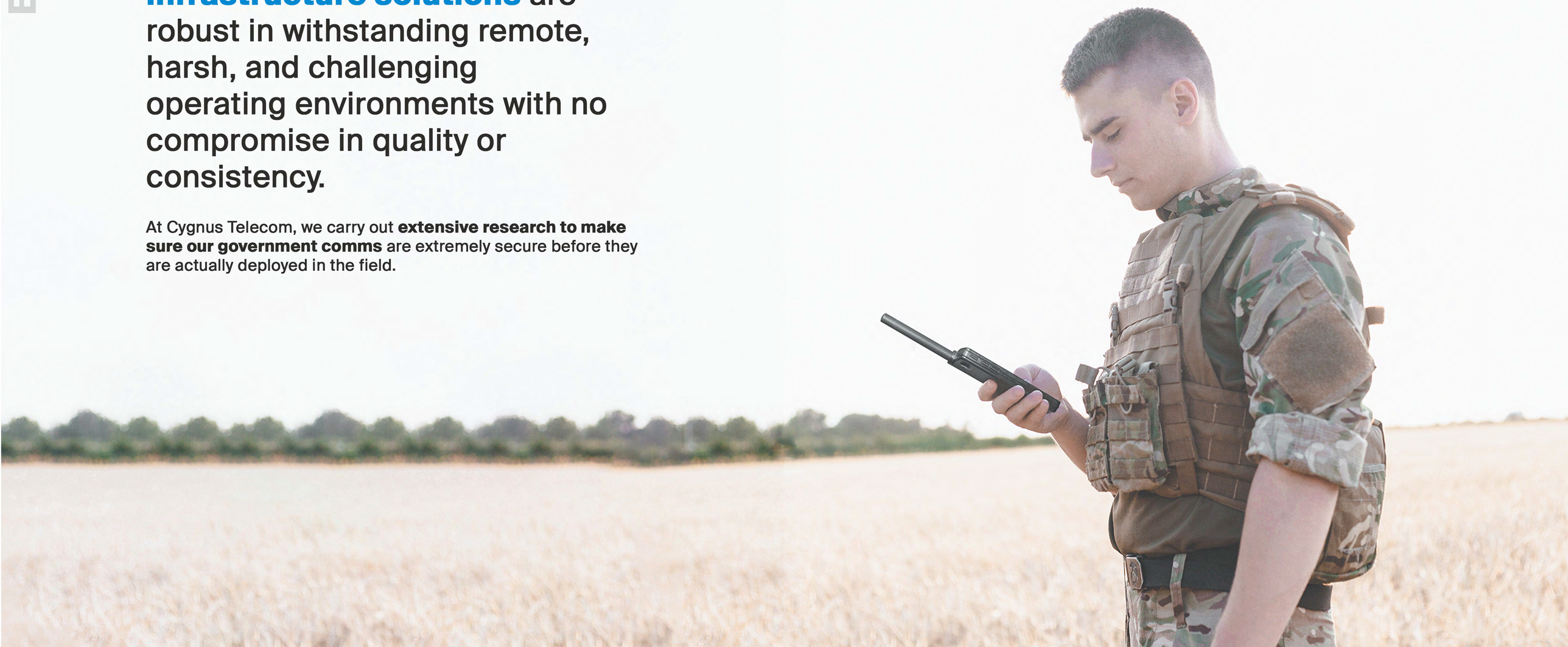
Our wide range of satellite telecom solutions delivers **high volumes of data with quality voice, capable of supporting multiple users** and providing high-speed internet and compatibility with various business applications.

Government

Government

Defending and safeguarding a nation requires highly reliable, military-grade communications solutions. **Our mission-critical communication and information infrastructure solutions** are robust in withstanding remote, harsh, and challenging operating environments with no compromise in quality or consistency.

At Cygnus Telecom, we carry out **extensive research to make sure our government comms** are extremely secure before they are actually deployed in the field.



Working offshore can mean that days, weeks, and even months pass by without much meaningful contact with family and friends on-shore.

We understand the challenges present with communication at sea. Whether you need connectivity to correspond with headquarters, to keep your crew safe and happy, to manage a fleet of vessels, or to maintain IP networks on remote vessels, we've got you covered.

Meeting the communication requirements of the most scattered mining operations, Cygnus provides satellite solutions that offer **short lead-times, removing the need for high-investment land-based infrastructures.**

Maritime

With the 24-hour news cycle shrinking and the growing demand to break news just in time, on-the-move communications and rapid response accessibility are of utmost importance to correspondents on the ground.

We understand how important it is for your broadcasting and media operations to stay up-to-speed with the high demand for cloud-based content delivery and on-demand videos.

Our extensive range of **satellite phones, easy-to-deploy broadband terminals, and antennas** give you high mobility to film and report quality, live breaking news via voice or video broadcasting, no matter where you are.

Media

Humanitarian

HUMAN

We work alongside disaster response and humanitarian teams across the globe by providing secure and faultless back-up systems that enable them to accomplish the most challenging and dangerous missions anytime, anywhere.

Our remote communication solutions include lightweight and portable equipment to enable high mobility and quicker response time for operational units.

Allow us to take care of your remote communications for any budget, so you can focus on the job at hand; responding to emergencies, saving lives, and making the world a better place.

IOT & M2M SOLUTIONS

24/7 Support

Streamlined data exchange

Sensor data collections

Scalable solutions

Real-time visibility

Asset tracking & monitoring

Accelerate your digital transformation with our **complete IoT ecosystem solutions** that include,

Big Data, Cloud, Edge Computing, and machine-to-machine technology.

Unlock the full potential of your business network with access to global remote tracking, video surveillance, environmental monitoring, smart grids, proactive maintenance, and so much more.

Our bespoke satellite IOT & M2M solutions are fully tailored to ensure your organization **increases its operational efficiency and overall performance.**

Custom Corporate Solutions
CUSTOM CORPORATE SOLUTIONS

DIGITIZING YOUR MARINE OPERATIONS

Discover new horizons at sea while being supported by **unparalleled connectivity** when sailing across the world's oceans. **Optimize your on-board, ship-to-ship, and ship-to-shore communications, and ensure crew spirits stay high at sea.** Our cost-effective, satellite based solutions offer **secure, high-speed internet access, voice services, inshore vessel monitoring, advanced on-shore data monitoring, tracking, and analysis.**

DIGITIZING YOUR MARINE OPERATIONS

DIGITIZING YOUR MARINE OPERATIONS

- Crew welfare
- Secure marine communications
- Vessel Monitoring System (VMS)
- Optimized vessel operations
- Efficient data transmission
- Onshore & offshore visibility

Custom Corporate Solutions

CUSTOM CORPORATE SOLUTIONS

24/7 Support

Cloud connectivity

Data traffic management

Advanced security solutions

SD WAN

Fully managed solutions

UNIFIED COMMUNICATIONS TECHNOLOGY

Unifying and optimizing your corporate network ecosystem to offer seamless data communications within and across your base-to-base operations.

Conveniently manage your network via secure internet and voice access, cloud connectivity, data back-ups, traffic & data management, and fully automated solutions, that can be completely customized to your organization's requirements.

LOOKING FOR A PERSONAL SOLUTION?

We've got you covered.

Personal Solutions
PERSONAL SOLUTIONS

WHAT GETS YOUR BLOOD FLOWING?

Whether you're looking to go on a spontaneous weekend adventure, or to summit the highest peaks across continents, to explore the jungles of Borneo, or to simply work from a remote location,

Cygnus is your ultimate travel companion to keep you in touch with the world.

Experience carefree adventure when you're backed up by our 24/7 support team that you can trust to respond quickly and efficiently.

Satellite Internet

Whether you're looking to work remotely or simply stay in touch with those from afar,

Cygnus has an extensive range of fast, reliable, and secure satellite internet devices to keep you connected to the world anytime, anywhere.

With **light, portable terminals that can fit into a backpack, vehicular terminals, and fixed solutions** that deliver high bandwidth capacity across the globe - Cygnus has all your travel data needs covered.

Satellite Phones

No matter how far your adventure takes you, you're just a call away from the rest of the world.

Cygnus's variety of market-leading satellite phones offers highly reliable voice and data connectivity in the most remote and tough environments, perfectly suited for the adventurous souls.

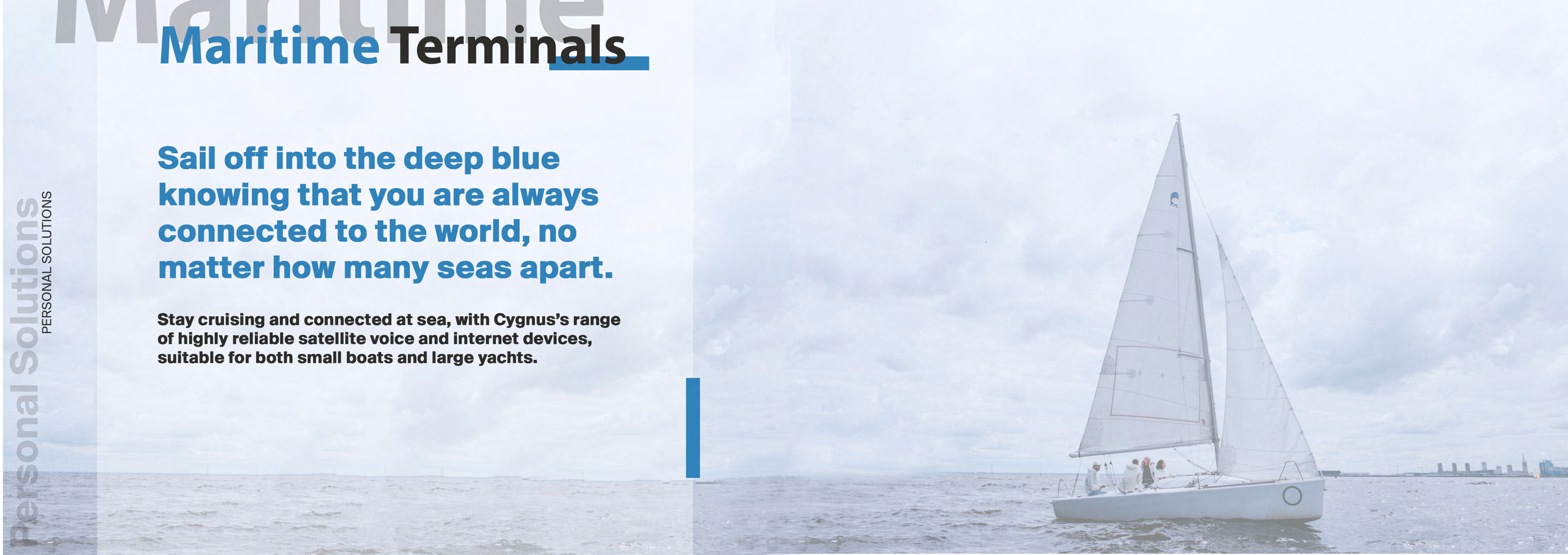
Explore our range of **ruggedized, secure, and industrial-grade phones** to find the best fit for any of your travel requirements.

Maritime

Maritime Terminals

Sail off into the deep blue knowing that you are always connected to the world, no matter how many seas apart.

Stay cruising and connected at sea, with Cygnus's range of highly reliable satellite voice and internet devices, suitable for both small boats and large yachts.



GPS & Tracking devices

Tracking

Take the doubt out of driving with our full-feature GPS navigators as you make your daily commute or embark on a highway adventure.

Cygnus offers a range of Satellite, GSM, and Dual-mode tracking devices for the most thrilling rides you will ever have.

Our trackers use satellite networks ensuring global coverage no matter where the road takes you.

CLIENTS

دبي العطاء
Dubai Cares

mastercard

Unilever

EU

RTA

GM

Emirates

MAERSK

Kempinski
HOTELIERS SINCE 1897

SIEMENS

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الآن

MONUSCO

UNAMA

UNOPS

citibank

إسعاف
Ambulance

شرطة دبي
DUBAI POLICE

شرطة الشارقة
SHARJAH POLICE

Masdar
A MUBADALA COMPANY

ADIB

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DANA GAS

DP WORLD

INTERMASS
ESTABLISHED 1977

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NYU ABU DHABI

THE WORLD BANK

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Al-Futtaim group

BAKER HUGHES

SAP

UNDP

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injazat
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نادي أبوظبي للرياضات الشراعية واليخوت
Abu Dhabi Sailing & Yacht Club

الطاير
al tayer

BARCLAYS

ADA
طيران أبو ظبي
ABU DHABI AVIATION

MARRIOTT

Save the Children

بنك الشارقة
Bank of Sharjah

DOLPHIN ENERGY
دولفين للطاقة

Shell

Virgin
MEGASTORE

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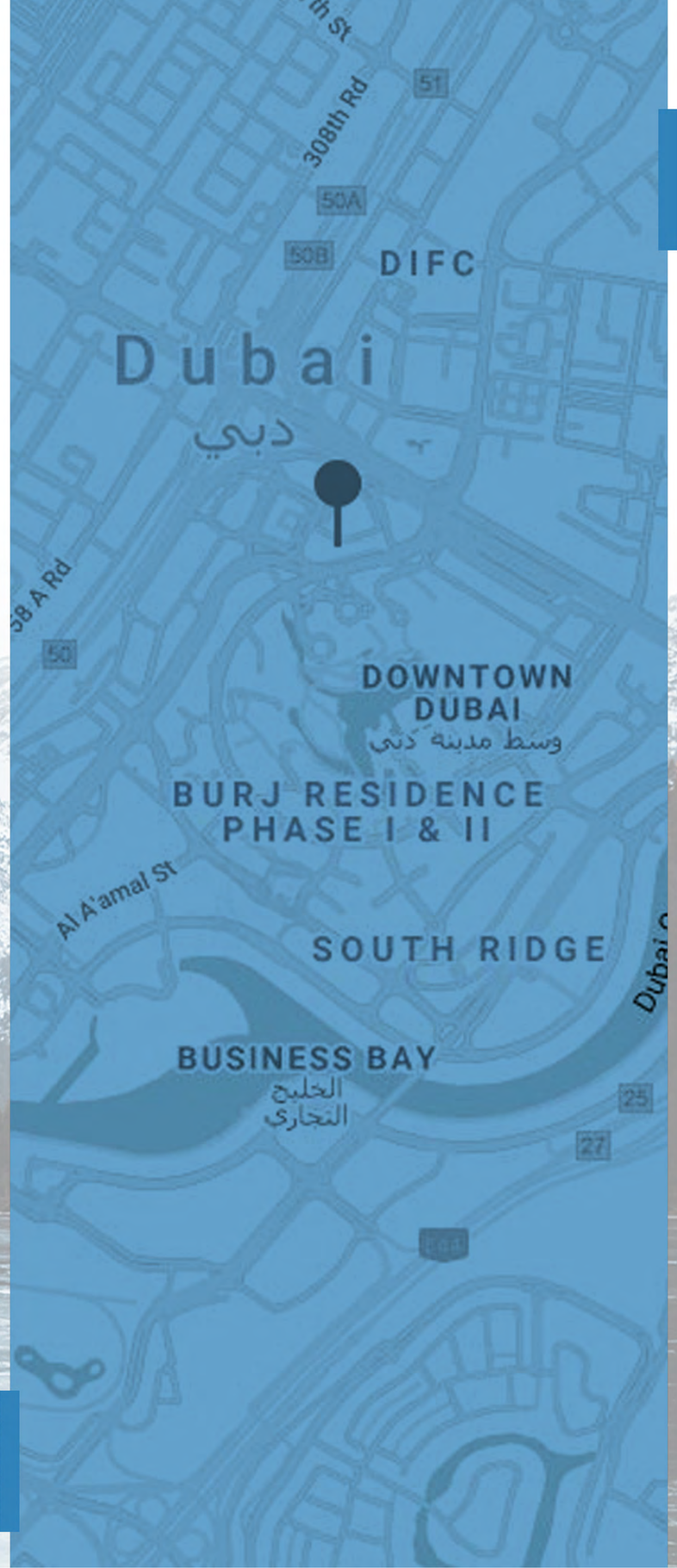
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